



I.T.C. LIMITED

B3/1 KARL MARX SARANI KOLCOEPDRE CALCUTTA 700 043
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TELEGRAM "ACCYMAKE" FAX 030-439-0241
INDIA TOBACCO DIVISION



Dated: 20th July '99

ATTENTION: MOHIT KANODIA

Dear Mr. Kanodia,

We would like to take this opportunity to thank you for introducing the OMEGA concept of lubrication to our company. We must admit that at first we were sceptical about the claims you made about the superiority of your Omega products but now after trying these products we are extremely impressed. The following is a list of our impressions.

1) OMEGA 907 / OMEGA 615 ISO VG 46

We used your Omega 907 to flush our compressor and was surprised at the amount of contamination this flushing oil managed to remove. We then applied your OMEGA 615 and asked that a careful check to be kept on this compressor. We were pleasantly surprised. OMEGA 615 is providing exceptional sealing ability. The oil doesn't tend to slide up the piston ring and there is no carbonizing in the vicinity of the piston. Oil service life has extended 1000% and we no longer have to keep adding oil to the compressor.

2) OMEGA 64 / OMEGA 007

We use to lubricate the bush pin of the cigarette cutter machine every day due to high RPM of 1500 and continuous running of the machine for 22 hours a day. We are extremely impressed with the result of OMEGA 64. With excellent stay put capability the greasing interval has extended to 10 days and there is no maintenance downtime. We are using OMEGA GREASE GUN 007 to grease the bush pins and are satisfied with the result.

3) OMEGA 636

With OMEGA 636 four way penetrating oil, we have found that parts previously immovable by other products have been able to be totally dismantled with maximum ease.

We are both satisfied and pleased with the quality of Omega lubricants and would not hesitate to recommend to anyone keen on prolonging the life of their machinery and save maintenance downtime.

Yours faithfully,

For I.T.C. LIMITED.